

## Appendix 1

<b>REVIEW:</b>	The Modernisation of Day Opportunities for Older People	
<b>Committee:</b>	Adult Social Care and Strategic Housing Scrutiny Committee	<b>Chair:</b> Councillor PA Andrews
<b>Lead support officer:</b>	Sue Dale, Prevention Services Manager	

### SCOPING

#### Terms of Reference

This review covers Day Opportunities Services for older people commissioned by Herefordshire Council and provided under a Service Level Agreement. The review will cover the following:

- To review the current use of day centre resources, and measure capacity against projected future need, as identified in the needs analysis carried out by the Council's Corporate Policy and Research Team in August 2006.
- To review the current range and quality of services and activities available, in line with guidance set out in the Green Paper, "Independence Well-being and Choice".
- To review the current range and quality of services and activities provided by comparator local authorities and identify models of best practice.
- To consider the implications of Direct Payments, Individualised Budgets and self directed care
- To review the findings from consultation activity/engagement with stakeholders and service users.
- Following the review, to make recommendations to Cabinet about policy development.

### Desired outcomes

To make recommendations to Cabinet on remodelling Day Opportunities Services, to move away from traditional building based 'service driven' provision to a 'needs led' community-focused service and to clarify the extent of the role of social care in delivering this model. In particular: -

- A remodelled Day Opportunities Service that would help address one of the major initiatives set out in the Adult and Community Services Divisional Plan 2007 – 2010, to move towards a preventative model of service provision.
- A new service model that would provide an opportunity to improve the Council's performance management targets and raise performance above its current one-star rating.
- A new service model that would provide a structure for early intervention, preventative services, and rehabilitation to reduce the number of crisis referrals to health and social care services.
- A new service model that would act as a signposting mechanism to other services.
- A new service model that would help alleviate the perceived increase in care need related to the above average increase in the older person population.
- A new service model that would help reduce levels of isolation by providing services in rural locations.
- A new service model that could be integrated with Learning Disability and Physical Disability day opportunities services.

### Key questions

- What are the current resources allocated to day opportunities services for older people and is current service delivery cost-effective?
- What is the current range and quality of services and activities available, and does this provide value for money?
- What are the perceived future demands for service, in terms of quantity, quality, innovation and flexibility?
- What services do the older people of Herefordshire want, both now and for the future?
- What model(s) of service would meet identified current and future need?
- What outcomes will be wanted from future commissioning intentions?

## Appendix 1

<p><b>Links to the Community Strategy</b></p> <p>The Review Group will identify how the outcome of this review contributes to the objectives contained in the Herefordshire Community Strategy, including the Council's Corporate Plan and other key plans or strategies.</p>
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<b>Timetable</b>	
<i>Activity</i>	<i>Timescale</i>
Agree approach, programme of consultation/research/provisional witnesses/dates	October 2007
Collect current available data	October 2007
Collect outstanding data	October 2007
Analysis of data	October 2007
Final confirmation of interviews of witnesses	To be agreed by review group
Carry out programme of interviews	To be agreed by review group
Agree programme of site visits	To be agreed by review group
Undertake site visits as appropriate	To be agreed by review group
Update to Scrutiny Committee	December 2007
Final analysis of data and witness evidence	December 2007
Prepare options/recommendations	December 2007
Present Final report to Scrutiny Committee	Jan 2008
Present options/recommendations to Cabinet	February 2008
Cabinet response	March 2008
Implementation of agreed recommendations	April 2008
<b>Members</b>	<b>Support Officers</b>
	<p>Sheila Morgan Project manager – Adult Social Care</p> <p>Sue Dale Prevention Services Manager</p>